



CALLING 9-1-1

Call 9-1-1 when you are having an emergency. The person who answers the phone will ask you questions so they can get you the right kind of help!

Here's what they will ask:
What is your address? Your house or apartment number:
Your street:
Your town or city:
What is the name of the street at the nearest corner to your house?
What is your phone number?
What is your emergency?(do you need a fire truck, ambulance or police?)

Don't hang up! Stay on the phone with the 9-1-1 operator in case they have more questions or you need more help. Don't hang up until the operator tells you to.